(b) if so, the reasons therefor and the number of complaints received during the last one year and till date; and

(c) the action taken or proposed to be taken to bring about improvement in the sanitary conditions at all the railway stations and passenger trains?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA): (a) No, sir.

(b) Does not arise. 952 complaints were received during last year, which were attended to promptly.

(c) Various actions taken to improve sanitation on Railway stations and in trains include strengthening of monitoring and supervision, introduction of Pay and Use scheme of toilets at stations emphasis on mechanized cleaning processes, provision of washable aprons and additional dustbins, regular removal of garbage, spraying of insecticides, repairs to drains, monthly intensive cleaning of coaches, use of high pressure jet cleaning plants at coaching depots and mobile jet cleaning machines at stations enroute, use of improved and eco friendly cleaning agents, use of various media to educate the passengers & seeking their cooperation to keep Railway areas and trains clean.

**Lending of shops by SER to private parties**

3291. SHRI R. S GAVAI: Will the Minister of RAILWAYS be pleased to state:

(a) whether the South-Eastern Railway has discontinued the practice of lending shops on Railway land to private parties on rent;

(b) if so, the reasons therefor;

(c) whether it is a fact that number of shops are vacant due to this policy and causing huge losses to Railways ;

(d) If so, the details thereof; and

(e) the measures proposed for proper utilisation of Railway property?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA): (a) No, Sir.

(b) to (e) Do not arise.

**Price of Rail Neer**

3292. SHRI RAJEEV SHUKLA
DR. ABRAR AHMED:

Will the Minister of RAILWAYS be pleased to state :